



For Immediate Release

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READING HOUSING AUTHORITY IMPLEMENTS NEW SOFTWARE SYSTEM AND ANNOUNCES OFFICE CHANGES & LOCATIONS

May 6, 2026 – Reading Housing Authority (RHA) has launched a new software system that modernizes how the organization delivers services and interacts with the community. The system, Yardi, enables RHA to conduct business virtually with applicants, residents, voucher program participants, landlords and others through a secure online platform.

Through this system, customers can pay rent, submit work orders, apply for assistance when waiting lists are open, and complete required reporting, reducing the need for in-person visits. The platform is called “Rent Café” and is available at <https://portals.readingha.org/>.

RHA also anticipates opening its Public Housing waiting list in the near future. Dates will be advertised in the *Reading Eagle*, posted on the RHA website at www.readingha.org, and shared with partner entities who have subscribed to information updates.

In conjunction with this upgrade, RHA has realigned office locations to improve the organization’s efficiency and customer experience. The **Voucher Programs Office** has relocated to the Steven E. Belinski Family Services Complex, 502 McClellan Street, 3rd Floor, Reading, PA 19611, in the center of the Oakbrook Homes community. This office will continue to serve current and new voucher participants, those wishing to “port in” to City of Reading, and landlords. Members of this team may also be reached by email at vouchers@readingha.org.

The former Voucher Programs Office at 400 Hancock Boulevard, Reading, PA 19611, will now operate as the **Compliance Department**. Staff at this location will assist those who apply for RHA housing programs and customers of all housing programs who are required to engage in annual and interim reporting related to income and household composition. While most services are now available online, in-person assistance remains available when desired by the customer or necessary to meet program requirements.

North Campus

Glenside Homes
Hensler Homes
River Oak Apartments
1301 Schuylkill Avenue
Reading, PA 19601-1601
610-375-4307

northcampus@readingha.org

South Campus

Oakbrook Homes
Sylvania Homes
502 McClellan Street
Reading, PA 19611-1797
610-777-7627

southcampus@readingha.org

Center City Campus

George M. Rhodes Apartments
Dwight D. Eisenhower Apartments
Samuel Hubert Apartments
Kennedy Towers
Franklin Tower
Emma Lazarus Townhomes
835 Franklin Street
Reading, PA 19602-1150
610-372-4629

centercity@readingha.org

Office of Voucher Programs

400 Hancock Boulevard
Reading, PA 19611-1802
610-373-5088

vouchers@readingha.org

Resident Services Department

300 South 4th Street
Reading, PA 19602-2349
610-376-8413

residentservices@readingha.org

Willis Center for Administration

400 Hancock Boulevard
Reading, PA 19611-1802
610-775-4813

info@readingha.org

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